

Officials have given me the okay to return home. What's next?

- Continue listening to the radio for information and instructions; also check in at the local evacuation centre for the most up-to-date information.
- Do not re-enter the house unless an authorized person has told you it is safe to do so.
- Be cautious when re-entering your home; structures may have shifted or been damaged.
- Have a battery-operated flashlight on hand for light.
- Check food and water supplies for contamination and spoilage before using them.
- Wear proper shoes when walking through broken glass or debris, and use heavy gloves when removing debris.
- Let your family and friends know you are safe.
- Once you are safely back into your home, call your Intact Insurance Representative to walk you through the next steps regarding any property damages that may have occurred.

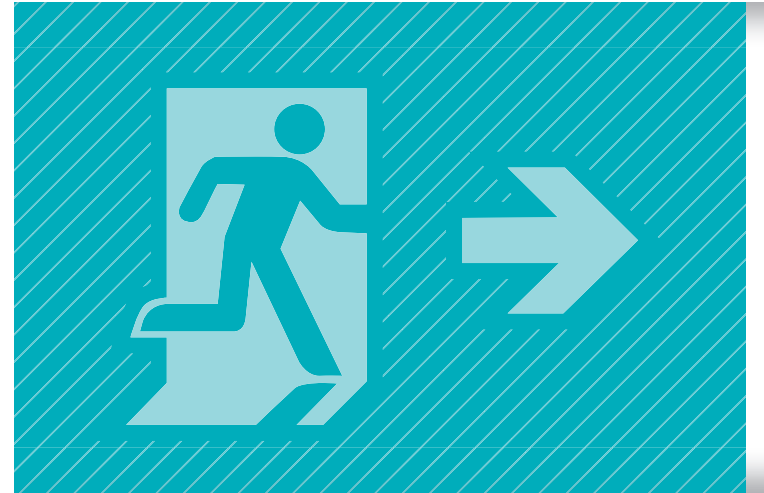
About Intact Insurance Company

Intact Insurance is Canada's largest home, auto and business insurance company protecting over 4 million customers. We are the industry leader and a financially strong and stable company. Our coast-to-coast presence, fortified by our strong relationship with insurance brokers, means we can provide the outstanding service and stability you deserve.

Our name is our promise

At Intact Insurance we are here to protect the things you care about. Our strength is our ability to get you back on track when an unforeseen event occurs. And you have our word that we will do it in a fair, respectful and easy manner.

Questions? Call your trusted insurance broker, your best source for information and advice.



my Evacuation Checklist

Over the years, there has been an increase in the number of extreme weather-related incidents. In some cases, these events lead to individuals having to vacate their homes. Follow these important steps to help protect your family and home both before and after an evacuation.

I've just been ordered to evacuate. Now what?

- Keep in mind that local authorities won't ask you to leave your home unless they have a reason to believe you are in danger.
- Unplug electrical equipment such as radios, televisions and small appliances.
- Leave freezers and refrigerators plugged in unless there is a risk of flooding.
- Only shut off water, gas and electricity if officials tell you to do so.
- Secure your home by closing and locking doors and windows.
- Depending on how fast the evacuation happens, you may have time to pack a small bag of toiletries and clothes. If time permits, also be sure to take enough basic supplies with you to last 72 hours (this includes food, water, and other essentials such as a first-aid kit).
- Take your wallet/purse, personal identification for each family member, and copies of essential family documents (i.e. passports, etc.).
- Take a cell phone and charger.
- Take any essential medications for your family.
- Take your pets with you.
- Check in at the local evacuation centre.
- Once you are safe, call or email an out of town contact to let them know where you are going and when you expect to return.
- Follow instructions from local authorities. They will not only provide you with recommendations on which evacuation routes to take, but also, they'll be the ones to let you know when it is safe to return home.

Sources:

<http://www.getprepared.gc.ca/cnt/rsrscs/pblctns/yprprdnssgd/index-en.aspx>
<http://www.ready.gov/evacuating-yourself-and-your-family>

http://www.emergency.qld.gov.au/emq/css/pdf/1981EMQ_Prepare_for_Disasters_Evacuation_Kit_LR.pdf
<http://www.ci.northfield.mn.us/DocumentCenter/View/648>